

Back to Work 2026 Promotion Terms & Conditions ("Conditions of Entry")

Schedule	
Promotion:	Back to Work 2026 Promotion
Promoter:	GWA GROUP HOLDINGS LIMITED (trading as GWA Group Limited) ABN 68 009 659 385, Level 24/100 Mount St, North Sydney, NSW 2060, Australia. Ph: 131416 For any enquiries regarding this Promotion, please contact the Promoter via marketing@gwagroup.com.au or 131416
Promotional Period:	Start time/date: 07:00 am AEDT on 02/02/26 End time/date: 11:59 pm AEDT on 31/03/26
Eligible entrants:	Entry is only open to trade retail stores (excluding Bunnings, Reece, and Tradelink) within Australia (excluding NT) ("Eligible Stores"). Eligible Stores must be within the Promoter's trading terms throughout the Promotional Period and must not have overdue monies owing in order to be eligible to claim any prize. No employee/person is eligible to win a prize if their store does not meet these requirements.
How to Enter:	To enter the Promotion, an Eligible Store must, during the Promotional Period: - spend at least \$5,000 on any Caroma and/or Stylus product(s) in one (1) transaction via their standard purchasing method on the GWA ordering platform ("Participating Venues"); - display Caroma Spare Parts (POS) in their store ("Display"); and - take photo(s) of their Display and present the photo to their account manager. A representative of the Promoter will visit the store to see if the store has successfully fulfilled all of the entry requirements listed above and will allocate one (1) entry into the draw. If the Promoter or the Promoter's representative is not satisfied that the store has complied with the applicable entry requirements, the store may not receive an entry into the draw.
Entries Permitted:	Multiple entries permitted – Eligible Stores will receive one (1) entry into the draw for every \$5,000 spent on Caroma and/or Stylus product(s) in a single transaction and in accordance with the above instructions. For example, if an Eligible Store spends a total of \$12,000 on Caroma and/or Stylus product(s) in one (1) transaction during the Promotional Period, they will receive two (2) entries into the corresponding draw.
Winner Determination:	<u>Draws:</u> - Entries will be divided based on the following State Groups: ACT; SA; NSW; VIC/TAS; QLD; and WA (each a "Group"). - The draws will take place at GWA Group Holdings Limited, Level 24/100 Mount Street, North Sydney NSW 2060, Australia at 12:00 pm AEDT on 01/04/26 using computerised random selection. - The first valid entry drawn from SA and ACT will each win the prize specified below. - The first two (2) valid entries drawn from NSW, QLD, WA and VIC will each win the prize specified below. - The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn. - If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.
Total Prize Pool:	Overall Total Prize Pool: AUD\$20,000.00 <i>ACT and SA Total Prize Pool:</i> AUD\$2,000.00 <i>NSW, QLD, WA and VIC Total Prize Pool:</i> AUD\$4,000.00

Prize Description		Number of this prize	Value (per prize)
The prize is a \$2,000 Flight Centre voucher.		10 (2 prizes for each of NSW, QLD, WA and VIC/TAS; 1 prize for each of SA and ACT)	AUD\$2,000.00
Further Prize Details:	The prize will be awarded to the manager of the winning store. In the event there is a disagreement about who is the manager of a winning store (or if there is confusion for any reason), the Promoter may decide which of them wins the prize. The Promoter's decision is final in this regard. <i>\$2,000 Flight Centre Voucher:</i> Any ancillary costs associated with redeeming the voucher are not included. Any unused balance of the voucher will not be awarded as cash. Redemption of the voucher is subject to any terms and conditions of the issuer including those specified with the voucher.		
Winner notification:	The winners will be contacted in writing and published at https://www.caroma.com/au/terms-conditions/ by 08/04/26.		
Unclaimed Prizes:	Prize(s) must be claimed by 12:00 pm AEST on 04/05/26. In the event of any unclaimed prize(s), an unclaimed prize draw will take place at the same time and place as the original draw on 05/05/26. The winner(s) of the unclaimed prize draw will be contacted in writing and published at https://www.caroma.com/au/terms-conditions/ by 12/05/26. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn. If there are no prize winner(s) or winner(s) for this Promotion cannot be found, this information will be published at https://www.caroma.com/au/terms-conditions/.		

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of the Participating Venues, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. All reasonable attempts will be made to contact each winning store.
6. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize.
7. Where entry is allowed by purchase or subscription, the cost of the product or service is no greater than the cost would be without the opportunity to participate in the Promotion.
8. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
9. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.

10. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
11. If there is a dispute as to the identity of a store, the Promoter reserves the right, in its sole discretion, to determine the identity of the store.
12. Any personal information will be collected by the Promoter directly or through the Promoter's agents or contractors. Personal information will be stored on the Promoter's database. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. By entering, entrants consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see <https://www.caroma.com/au/privacy/>) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.
13. For the purposes of public statements and advertisements, the Promoter may only publish the name of the winning store and its postcode.
14. It is a condition of accepting the prize that a winner may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
15. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
16. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
17. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
18. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and store's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered.
19. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the store. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
20. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).

21. The stores' representative/s will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
22. The Promoter accepts no responsibility for any tax implications and the store must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
23. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.